Health Care Access and Delivery

Key Community Health Needs Assessment Findings:

- Fewer primary and specialty care providers than California's average
- Health insurance affordability for middle- and low-income community members, health insurance enrollment for low-income and undocumented community members
- Telehealth, digital health care access and use challenges for low-income older adults
- Lack of culturally competent/trauma-informed care, especially for LGBTQ+ individuals, speakers of languages other than English, individuals with mental health co-morbidities, individuals with limited technology or health literacy

Goal	Improve access to affordable, high-quality health care services for at-risk community members
Strategies	**Anticipated Impact**
Provide financial assistance to reduce health care cost barriers to care for low-income individuals.	• Reduced health care cost barriers for vulnerable populations • Increased use of medical home, including preventive care services • Improved affordability of health care services
Increase health insurance coverage.[1]	• Improved health insurance rates • Reduced avoidable emergency department and hospital utilization • Improved access to medical home • Increased use of medical home, including preventive care services • Improved affordability of health care services
Support care coordination interventions.[2, 3, 4, 5, 6]	• Reduced avoidable emergency department and hospital utilization • Improved access to medical home • Improved health outcomes, particularly related to health disparities • Improved housing and economic security by addressing physical health conditions that contribute to housing instability
Support capacity-building opportunities.[7,8,9]	• Reduced avoidable emergency department and hospital utilization • Improved access to medical home
Support initiatives that address telehealth challenges and physical and technology infrastructure improvements.[4, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19]	• Improved equitable access to telehealth • Reduced avoidable emergency department and hospital utilization • Improved access to medical home • Increased use of medical home, including preventive care services • Improved health outcomes, particularly related to health disparities
Support initiatives that address culturally competent and compassionate/respectful care.[20, 21, 22, 23, 24, 25]	• Improved health outcomes, particularly related to health disparities

Click here to view end notes.